

## COMPANY POLICY

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P.TRE S.R.L. is a dynamic and cutting-edge company, which boasts many years of experience in the processing of metal wire. Thanks to a constantly updated machine park, it is able to meet the multiple needs of customers, guaranteeing a quality product. The use of certified material, the care in planning and carrying out the processing phases are guaranteed by specialized technicians. The strengths of P.TRE S.R.L. are the willingness to collaborate with its customers in the development of prototypes and the possibility of producing even small batches

To realize this vision P.TRE S.R.L. invests in these strategies:

- Commercial development, including intercontinental through shipping by container
- Technological development and industrialization of products
- Optimization of raw material suppliers
- Search for new markets (greenline sector)

## P.TRE S.R.L. bases its business on these values:

- Satisfying customers by proposing new technological solutions
- Orientation to continuous improvement of product quality and services offered
- People and their ability to keep up with the continuous evolution of the company
- Improvement of workplace safety and the working environment

The strategy of P.TRE S.R.L. is to thoroughly analyze the needs of the market, and therefore of the customer, to continuously improve the position of the company, synonymous with competitiveness for itself and its staff. It is therefore the policy of P.TRE S.R.L. to fully meet the needs of interested parties by operating with a view to compliance of products manufactured in compliance with mandatory legislation. Following these premises, the Management has established the following general objectives, on which the whole company is committed:

- a) clearly identify the Customer's needs to translate them into well-defined commercial commitments and technical product requirements;
- b) develop a continuous action to improve processes, service and related activities, aimed at customer satisfaction, cost optimization, personnel safety; this action takes place through the involvement of all staff;
- c) identify, promote and improve the professional training of all personnel at all company levels, to ensure that
  the customer finds in the answer of P.TRE S.R.L. the best solution to your needs and expectations and all
  staff become more and more responsible and aware of the importance it has for achieving company
  objectives;
- d) ensure compliance with current and future laws and regulations on quality, health and safety, environment and hygiene applicable to the company's activities.

As part of these general target, the creation and maintenance of a company management system is considered essential. For this reason, the company dedicates competent resources to the updating and continuous implementation of the Management System, involving the staff in the pursuit of company targets. To guarantee the above, aims and targets are set and periodically verified by the Management, the achievement of which is pursued through the attribution of responsibility and authority. Furthermore, the Management undertakes to provide adequate resources, economic means and skills for the correct and effective functioning of its Quality Management System.

All staff are responsible for the correct management and maintenance of the Quality Management System, any doubts or misunderstandings must be immediately clarified by consulting the documents and managers who must always be available.

Lecco, 06/10/2021

Company's Management

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